

# Certificate II in Hospitality

SIT20322



## Description:

Training in our hospitality courses will provide you with the knowledge and skills to work within the hospitality industry, locally, nationally and internationally.

## Employment Outcomes:

This qualification provides a pathway to work in various hospitality settings such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes, and coffee shops. Possible job titles may include, Bar Attendant, Cafe Attendant, Catering Assistant, Food and Beverage Attendant, Porter, Room Attendant. You will gain practical experience in preparation of food and beverage service as well as mastering the art of coffee service.

## Entry requirements:

C grade or above in year 10 EIF (Exploring Identities and Futures), English and Maths

## SACE attainment:

Students can gain between 40-45 Stage 1 SACE credits on completion of this qualification, dependent on units chosen.

Anticipated VET duration: 12 months

National Code	Unit Code	Nominal Hours
Core		20
SITXCCS011	Interact with customers	12
SITXWHS005	Participate in safe work practices	20
SITXCOM007	Show social and cultural sensitivity	25
SITHIND006	Source and use information on the hospitality industry	10
SITHIND007	Use hospitality skills effectively	40
BSBTWK201	Work effectively with others	
Electives		
SITHFAB022	Clean and tidy bar areas	15
SITHFAB025	Prepare and serve espresso coffee	30
SITHFAB024	Prepare and serve non-alcoholic beverages	20
SITHFAB021	Provide responsible service of alcohol	10
SITHFAB027	Serve food and beverage	80
SITXFSA005	Use hygienic practices for food safety	15